



Hyland

DOCUMENT FILTERS | CUSTOMER SUCCESS

BLACKBAG

BlackBag has been a leading forensic technologies company for over 15 years. The company creates digital forensic solutions that are used by corporate entities, federal agencies and law enforcement to uncover data and enhance security across several major platforms. Its informal motto, “data doesn’t lie, people do,” is the foundation of its business, and in order to continue to help customers reveal the truth behind the content, BlackBag is committed to technological innovation.

THE CHALLENGE

High-stakes forensics demands a powerful solution

One of BlackBag’s premier products, BlackLight, is a forensic tool that takes images of hard drives or mobile devices and extracts crucial information. It allows investigators to view all types of files, including documents, audio and video. The BlackBag team needed an application agile enough to deal with any file format, but also powerful enough to know what to do with all that unstructured data. The company’s desire for a single solution was non-negotiable; it had to have the ability to:

- Extract data, regardless of format
- Perform deep searches into container files
- Render files in the formats needed by different organizations
- Output renderings in high-definition

“Lots of products can do search, but very few can also do the HD rendering required. That, combined with the platform coverage, is what sold us on the Hyland solution.”

Ashley Hernandez
Director of Product



LOCATION

San Jose, California

INDUSTRY

Digital forensic solutions

PRODUCT USED

Document Filters





THE SOLUTION

The BlackBag wish list was a tall order. That's when Document Filters, Hyland's content inspection, extraction, conversion and manipulation SDK, caught their eye.

Renders data with high-definition clarity

The BlackBag team chose Document Filters because of its proven high-definition rendering capabilities. Users can view documents in HD HTML format with near-perfect output. With the stakes in forensics being incredibly high, this feature is critical to minimizing errors within the BlackLight solution.

Extracts data from complex formats

BlackBag uses Document Filters to extract multiple types of sub-files and make them visible for evaluation and manipulation. With Document Filters, BlackBag has the power to:

- Analyze all metadata in over 550 files with deep-inspection
- Uncover previously hidden information, including comments, notes and annotations
- Export files to hundreds of different formats

Delivers exceptional usability for developers and end users

BlackBag knew they could cobble together a solution from a variety of vendors — or perhaps build it themselves — but why? As a single software developers kit (SDK), Document Filters made the implementation and ongoing management easier for BlackBag's developers by performing many jobs under one application.

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As a technology team itself, BlackBag knew how critical usability would be to success. Document Filters integrated seamlessly with the BlackBag platform and runs "under the hood," so BlackBag's end users don't experience any change in their native application use.

Learn more at DocumentFilters.com

Hyland®