




Breaking Down Healthcare's Interoperability Gaps

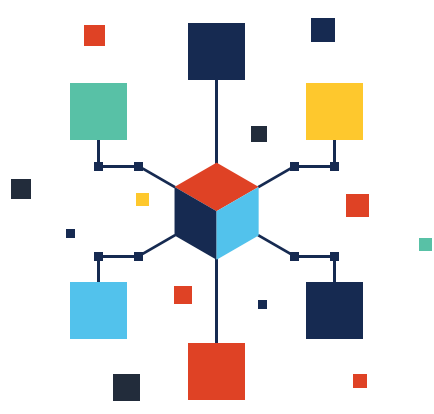
U.S. hospitals and health systems are making progress toward improving healthcare interoperability — a key to keeping pace with consumer expectations and advancing the effective delivery of integrated patient care. But gaps in managing unstructured data remain, according to new industry leadership research conducted by HIMSS Media.*

Here's what's on the minds of surveyed healthcare leaders:

They see significant year-over-year gains in 3 of their top interoperability goals

Rating very effective/effective

2020	VS.	2019
63%	 Patient Satisfaction	45%
86%	 Meeting regulatory compliance requirements	69%
54%	 Maximizing value from EMR investments	31%



Despite interoperability gains,

53%

call managing unstructured data and clinical content a key challenge

And they report

3/4

of unstructured patient data is inaccessible and unavailable for analysis

Point-of-care images are often overlooked

9 out of 10



agree that access to images at the point of care is critical or very important

While imaging data captured offline remains a challenge

 **18%**

On average, 18% of imaging data is captured offline via smartphones, portable ultrasound/imaging devices, or other devices — and may NOT be integrated into core clinical systems such as EMRs

Respondents say keeping pace with patient expectations remains a significant obstacle to interoperability and a more connected patient care experience

55%

in 2020



42%

in 2019



Yet only **49%**

say their organizations are very or somewhat successful in extending patients access to medical images through patient portals



While **51%**

say their organizations are not very or not at all successful



Enterprise imaging is one way providers are attempting to improve unstructured content management

35%

are adopting an enterprise imaging strategy

While

31%

plan to adopt one



Know the power a comprehensive connected healthcare strategy can bring.
[Learn more at Hyland Healthcare.](#)

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About Hyland Healthcare

Hyland Healthcare provides solutions that allow healthcare organizations to harness unstructured content at all corners of the enterprise and connect it to core clinical and business applications such as electronic medical record (EMR) and enterprise resource planning (ERP) systems. Hyland offers a full suite of content services and enterprise imaging tools, putting clinical documents, medical images and more at the fingertips of the healthcare stakeholders that need it most. This comprehensive view of patient information accelerates business processes, streamlines clinical workflows and improves clinical decision-making. For more information, visit hylandhealthcare.com.

* HIMSS Media research report, "Connected Care and the State of Interoperability in Healthcare," January 2020. Sponsored by Hyland Healthcare. This research was conducted survey among individuals in IT, informatics, business, and clinical roles at U.S. hospitals and health systems across the nation. Hyland was not identified as the survey sponsor.