

# Hyland Software Solutions Available through the Texas Department of Information Resources

Hyland's enterprise content management and content services platforms are now available through the Texas Department of Information Resources (TX DIR) contract [DIR-CPO-6072](#).

## Product and Service Specifications

Under DIR Contract [DIR-CPO-6072](#), Hyland offers enterprise content management software, enterprise content management software as a service, professional services and training classes. Hyland's software provides government solutions and services to manage content, processes and cases. These solutions are used at all government levels to eliminate paper, automate processes, capture data, manage records and develop content-enabled case management applications.

### Contract Pricing and Product specifications

For pricing information, [click here](#).

### Purchasing, Quotes and Order Information, Vendors and Order Fulfillers

All Quote Requests and Purchase Orders must reference the DIR contract number [DIR-CPO-6072](#). Please send purchase orders to [governmentcontracts@hyland.com](mailto:governmentcontracts@hyland.com).

For additional purchasing information, quotes, or questions, please contact:

Steph Gowin  
Government Contracts  
216.396.0261  
[steph.gowin@hyland.com](mailto:steph.gowin@hyland.com)

In addition to supporting customers directly, Hyland has a specific list of authorized order fulfillers as follows:

- Databank IMX, non-HUB, Contact: Lynn M. Bell, Phone: (585) 406-3195 Fax: 651-707-7622
- i3-ImageSoft, LLC, non-HUB, Contact: Crystal Bell, Phone: (248) 948-8100 Fax: 248-948-8146
- Keymark, Inc., non-HUB, Contact: Michael Grunden, Phone: (717) 364-3708 Fax: (864) 343-0402

- Konica Minolta Business Solutions U.S.A., Inc., non-HUB, Contact: Kristen McKenna, Phone: 972-979-4033 Fax: 703-506-1257
- Qnet, Inc. dba: Qnet Information Services, HUB vendor, Contact: Larry Hall, Phone: 214-341-7638 Fax: (972) 619-6122
- Requordit, Inc., non-HUB, Contact: Mark Buckley, Phone: (312) 332-9200 ext 201 Fax: (312) 267-5333
- Naviant, Inc., non-HUB, Contact: Jason Bruner, Phone: (888) 686-4624
- Technology Solutions Consultants, LLC, non-HUB, Contact: Tom Talamantez, Phone: (833) 872-4969
- Patterson Pope, non-HUB, Contact: Kelly Green, Phone: (704) 492-5909

## Accessibility Information

For Product Accessibility information, please see the [Hyland Community](#) site.

## SaaS Service Level Agreements, Warranty, and Return Policies

These topics are addressed in Hyland’s applicable end user agreements, which will be tailored based on the products and services being purchased, and are available on request. Please reach out to [governmentcontracts@hyland.com](mailto:governmentcontracts@hyland.com) for more information.



Find out more about [DIR’s TX-RAMP certified Cloud Products Agreements, Warranty, and Return Policies](#)



Find out more about [Hyland’s Texas DIR Contract](#)



About the [Texas DIR Cooperative Contract](#)



HUB Progress [Assessment Report](#)

## About Hyland

Hyland empowers organizations with unified content, process and application intelligence solutions, unlocking profound insights that fuel innovations. Trusted by thousands of organizations worldwide, including many of the Fortune 100, Hyland’s solutions fundamentally redefine how teams operate and engage with those they serve. For additional information on the Hyland platform and services, please visit [Hyland.com](https://www.hyland.com).

