

OnBase: An integration hub for the enterprise

When multiple users participate in the same business process, the information in them must remain in sync. By orchestrating an exchange of data with your core LOB systems (claims, policy, billing), OnBase reduces manual data entry and eliminates information silos, serving as an integration hub for the enterprise. As a result, your employees, agents and brokers can confidently work knowing they have a complete view of the most current information – all while accessing needed content in context from their preferred application.



Intelligent capture of data and documents into any system

Instead of requiring you to input this content into each individual system, OnBase intelligently captures almost any file type – whether paper or electronic – and quickly extracts necessary information, automatically sending it to all relevant systems.



Synchronize data throughout processes

By synchronizing data between your core applications, OnBase ensures staff work with the most up-to-date information to confidently and quickly make decisions. Eliminate the need for employees, agents and brokers to manually double-check and update information in disparate applications – speeding up processes, reducing errors and driving faster, more accurate decisions.



Simplify access to content and processes for internal users

OnBase allows users to access needed information directly from their familiar applications – whether it is their core LOB systems, CRM, home-grown application, email application, portal or OnBase itself. This eliminates searching for needed information across many systems or paper files, speeding business processes.



Provide secure access to external parties

Securely share required information with those who need it, including external parties like customers, agents and auditors. Through cloud-based sharing applications like ShareBase, as well as online portals, staff quickly share documents and forms with outside parties, ensuring work never comes to a stop and your content remains secure.

To learn more about how OnBase integrates with other applications without relying on custom code, visit OnBase.com/Integrate »

One platform **Unlimited potential**

OnBase[®]
by Hyland

Multi-channel capture



Scanning



Mobile capture



Email and faxes



Mainframes and data streams

Intelligent Data Capture

Surface content and processes to internal users



Core screens



CCM screens



OnBase screens
(client, mobile, Outlook)



CRM screens



Home grown
application screens

documents

ONBASE INTEGRATION HUB

data



Core server



CCM server



OnBase server



CRM server



Home grown
application server

Synchronize data throughout processes

Secure access for external parties



ShareBase



Customer and
vendor portals



Auditor access

Share and collect documents and forms

Firewall