

# WHAT CAN ONBASE & ESRI DO FOR YOU?



# OnBase

## Link maps, documents and processes from your Esri solution

Quickly respond to requests, share information and attach related information and documents to maps with the OnBase Integration for Esri ArcGIS.



**Real-time data exchange  
duplicate**



**All OnBase functionality  
directly from**

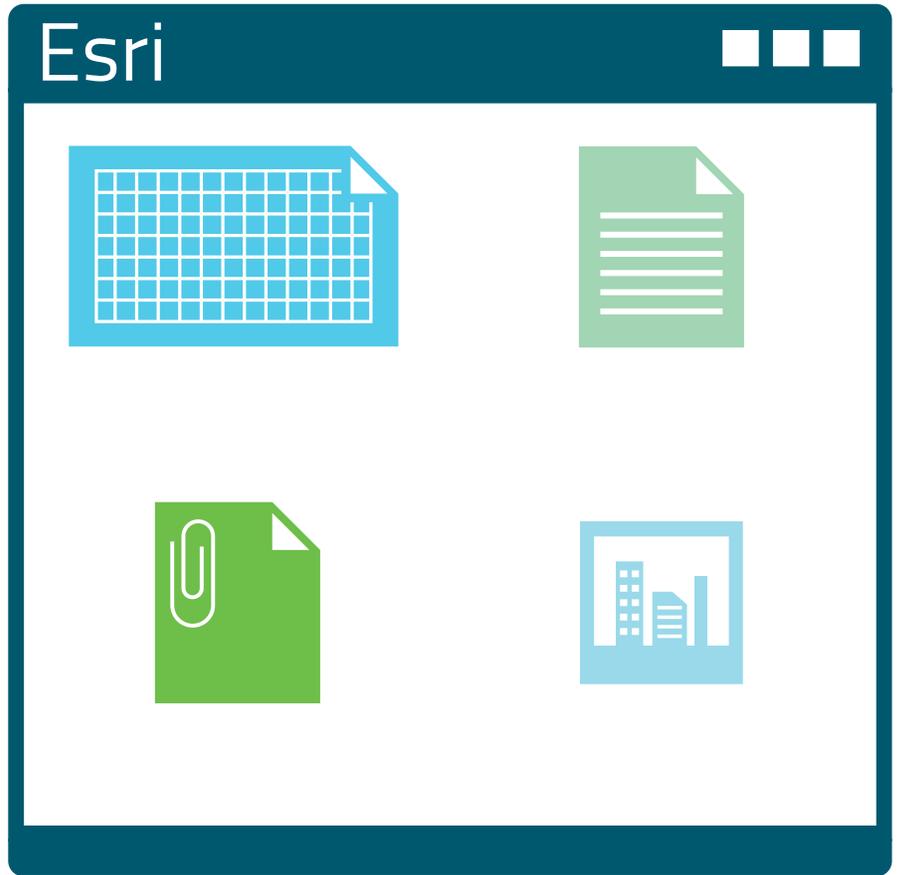


**Users working within  
with a**

## Never leave your familiar Esri GIS environment

With OnBase, an enterprise content management (ECM) solution, GIS users make decisions and process documents faster without ever leaving their familiar GIS environment – content is only a mouse-click away.

- between systems reduces data entry >
- is seamlessly available Esri screens >
- Esri retrieve documents single click >



# ONBASE // PUTS YOUR WORLD OF INFORMATION IN YOUR HANDS

“The goal is for constituents to type in a name or parcel number from a kiosk or a public website and to be able to retrieve all related documents.”

Tim Oliver, assistant director of IT/GIS  
Horry County

“Overall, we’ve saved more than \$2.9 million, mostly in paper costs alone.”

Tim Arthur, IT director  
Emerson Climate Technologies

“Our goal is for personnel to never leave the GIS environment, yet be able to retrieve spatial information, access documents and create work orders.”

Terry Biederman, director of Public Works  
Waterford Township, MI

## Puts Your World of Information in Your Hands

With the OnBase Integration for Esri ArcGIS, processes no longer stop while GIS users search for related documents. Projects are completed quickly because all necessary information – including permits, licenses and other related documents – is accessible from the maps staff use every day. OnBase also enables you to place documents onto a map, providing users a spatial view of their content from OnBase.

OnBase also keeps pace with Esri’s current product improvements. OnBase supports the latest Esri GIS technology with JavaScript/HTML5 and Silverlight based components that work out of the box. It also supports GIS specific Web services to support customized integrations with your map applications.

## Enhances GIS Functionality

- **Securely stores information:** Document security eliminates concerns about inappropriate access to file shares or lost links after accidental renaming or deleting.
- **Automates processes to speed up reviews:** Documents stored in OnBase automatically kick off document-centric workflows for any department to shorten processes by days or even weeks.
- **Provides easy information access:** Users import documents and OnBase automatically indexes them based on selected map features. Users also create work orders for field work inspections and request information online.
- **Unleashes spatial data trapped in your ECM:** OnBase displays content with address and name keywords on the map, providing a different perspective to standard document search results.

## Improves Business Processes

- **Saves time and money:** OnBase seamlessly integrates with existing management systems. Critical documents connect to GIS data without extensive programming and costly coding.
- **Provides instant access:** Users have immediate access to needed information no matter their location so they complete projects sooner.
- **Speeds up processes:** With OnBase, users don’t need to switch between applications to search for information because everything is stored in a single, central repository. This allows OnBase to automatically push documents to staff through automated workflows to speed processes.
- **Reduces employee training:** By keeping users in their familiar Esri screens, OnBase keeps training to a minimum.

## Flexible Deployment Options

You can deploy OnBase on-premises or as a cloud (Software as a Service) solution. No matter how you deploy OnBase, you get all of the functionality you require.

You have the flexibility to migrate your OnBase system from on-premises to the cloud and vice versa. We are there for you when your requirements change.

Hyland, creator of OnBase, is the pioneer of cloud-based enterprise content management (ECM). For more than 10 years, Hyland has offered OnBase Online, the cloud-based deployment of OnBase, supporting customers around the world.

# OnBase | Capture

## Capture Your Documents & Data in One System

OnBase captures any type of document, from any location. Regardless of where your documents are located or what format they come in, OnBase captures them right at the source and organizes them into a single system, with minimal human interaction.

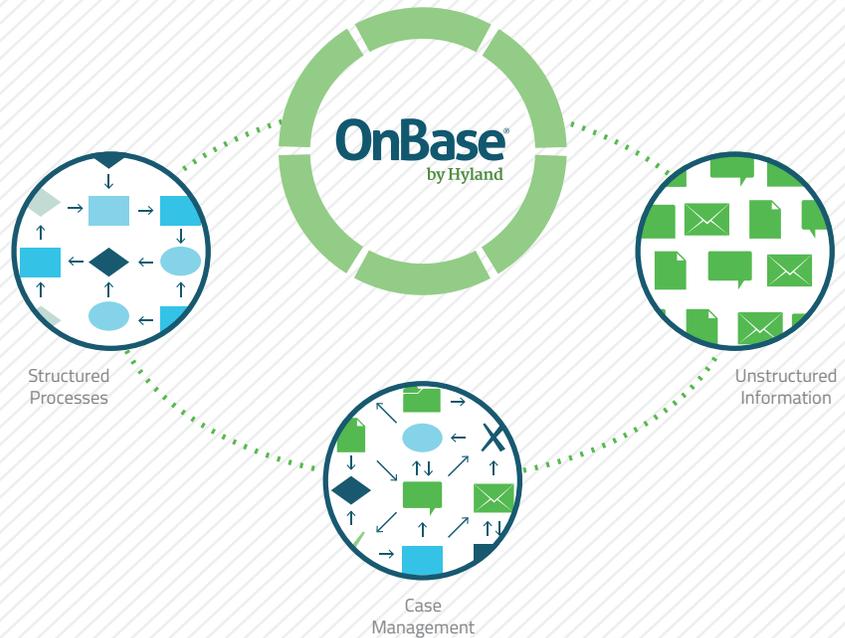


# OnBase | Process

## Revolutionize Your Processes

OnBase helps your organization run much faster and more efficiently.

With business process modeling and management (BPM), OnBase automates many of the predictable, repeated steps in your processes. By providing useful tools to search for and work with your information, OnBase facilitates the tasks and actions surrounding case management. By generating documents based on decisions made within your processes, OnBase saves you time and improves your customer service.

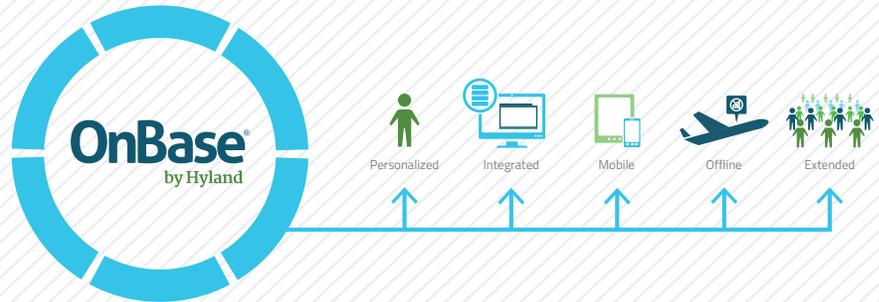


# OnBase | Access

## Access Your Content Easily, from Anywhere

OnBase makes your content available to the people that need it wherever they are, from almost any device or application.

This enables your employees to work the way they are most comfortable. Because OnBase can extend outside the four walls of your organization, you can provide controlled access to specific content for the people that need it, such as your customers, constituents or students.



# OnBase | Integrate

## Integrate OnBase with Your Other Applications

The documents and data that you capture in OnBase directly relate to the information and activities in these other applications. OnBase acts as a central repository, intelligently linking the documents and data within OnBase to the transactions and activities in Infor/Esri and your other applications.



# OnBase | Measure

## Monitor Your Process and System Performance

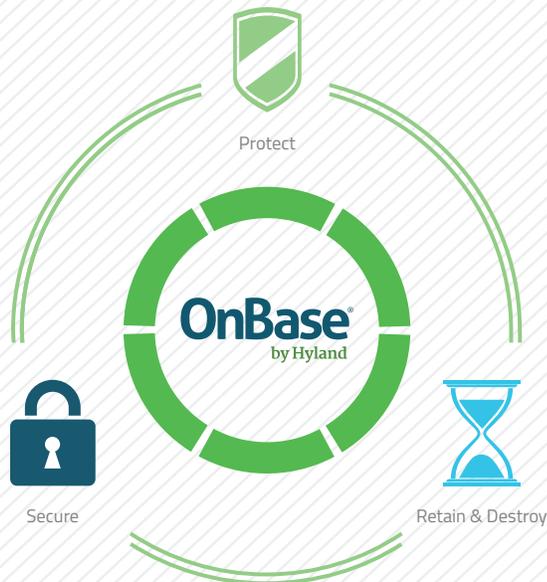
Transparency. Visibility. Control. These are the benefits of having all of your information stored in one central place. OnBase allows you to better understand the status of your content and processes with intuitive dashboards and reports, securely accessible from almost anywhere.



# OnBase | Store

## Securely Store, Protect and Destroy Your Content

By consolidating all your important content into one system, you solve the problems associated with managing content across a variety of databases, systems and physical storage locations. Your unique records management and retention requirements are now well within your grasp. OnBase provides built-in data redundancy, ensuring that your files are safe and secure.





## Turning Software into Solutions

OnBase provides you with a complete ECM solution, built upon one product. From the moment your content is captured, all the way until it expires, it is completely under your control. Yet this is only the beginning.

Now that you understand what OnBase can do, it's time to turn the software into solutions. By using elements from each of these six categories, OnBase solutions are tailored to meet your needs.

The OnBase Integration for Esri ArcGIS works anywhere Esri users are. Some examples include:

### Government

Planning  
Public Works  
Public Safety  
Transportation

### Facilities Management

Operations

### Higher Education

Facilities Management  
Operations

### Oil/Gas

Surveying  
Field Workers  
Operations

### Insurance

Actuarial Department  
Claims  
Risk Management

### Utilities

Surveying  
Field Workers

## About Hyland

For over 20 years, Hyland, creator of OnBase, has helped our more than 11,500 lifetime customers by providing real-world solutions to everyday business challenges. That dedication is why Hyland realizes double-digit growth, and why 98 percent of our customer base continues to renew its annual maintenance. Our customers see the ongoing value of partnering with Hyland and continue to work with us year after year.

Hyland's enterprise content management (ECM) solution, OnBase, is one of the most flexible and comprehensive ECM products on the market today. OnBase empowers users to grow their solutions as needs change and business evolves. It is tailored for departments, but comprehensive for the enterprise, designed to give you what you need today and evolve with you over time.

Learn more at [OnBase.com/Esri](http://OnBase.com/Esri) >>

**OnBase**<sup>®</sup>  
by Hyland