

Hyland Software Solutions Available through the Texas Department of Information Resources

Hyland's enterprise content management and content services platforms are now available through the Texas Department of Information Resources (TX DIR) contract [DIR-CPO-6072](#).

Product and Service Specifications

Under DIR Contract [DIR-CPO-6072](#), Hyland offers enterprise content management software, enterprise content management software as a service, professional services and training classes. Hyland's software provides government solutions and services to manage content, processes and cases. These solutions are used at all government levels to eliminate paper, automate processes, capture data, manage records and develop content-enabled case management applications.

Contract Pricing and Product specifications

Click this link to view Hyland's [Appendix C](#). For pricing information, [click here](#).

Purchasing, Quotes and Order Information, Vendors and Order Fulfillers

All Quote Requests and Purchase Orders must reference the DIR contract number [DIR-CPO-6072](#). Please send purchase orders to governmentcontracts@hyland.com.

For additional purchasing information, quotes, or questions, please contact:

Steph Gowin
Government Contracts
216.396.0261
steph.gowin@hyland.com

In addition to supporting customers directly, Hyland has a specific list of authorized order fulfillers as follows:

- Databank IMX, non-HUB, Contact: Lynn M. Bell, Phone: (585) 406-3195 Fax: 651-707-7622
- i3-ImageSoft, LLC, non-HUB, Contact: Crystal Bell, Phone: (248) 948-8100 Fax: 248-948-8146
- Keymark, Inc., non-HUB, Contact: Michael Grunden, Phone: (717) 364-3708 Fax: (864) 343-0402

- Konica Minolta Business Solutions U.S.A., Inc., non-HUB, Contact: Kristen McKenna, Phone: 972-979-4033 Fax: 703-506-1257
- Qnet, Inc. dba: Qnet Information Services, HUB vendor, Contact: Larry Hall, Phone: 214-341-7638 Fax: (972) 619-6122
- Requordit, Inc., non-HUB, Contact: Mark Buckley, Phone: (312) 332-9200 ext 201 Fax: (312) 267-5333
- Naviant, Inc., non-HUB, Contact: Jason Bruner, Phone: (888) 686-4624
- Technology Solutions Consultants, LLC, non-HUB, Contact: Tom Talamantez, Phone: (833) 872-4969
- Patterson Pope, non-HUB, Contact: Kelly Green, Phone: (704) 492-5909

Accessibility Information

For Product Accessibility information, please see the [Hyland Community](#) site.

Warranty and Return Policies

Hyland addresses applicable warranties in end user agreements, but generally speaking Hyland offers warranties that products will conform to Hyland documentation, and that services will be performed in a good and workmanlike manner.

SaaS Service Level Agreements

Hyland's service level commitments vary depending on the applicable Hyland product purchased by an end user. Specific information on the terms applicable to Hyland's Cloud Service offerings can be reviewed at the following link: <https://legal.hyland.com/product-specific-terms>.



Find out more about [DIR's TX-RAMP certified Cloud Products Agreements, Warranty, and Return Policies](#)



Find out more about [Hyland's Texas DIR Contract](#)



About the [Texas DIR Cooperative Contract](#)



[HUB Progress Assessment Report](#)

About Hyland

Hyland empowers organizations with unified content, process and application intelligence solutions, unlocking profound insights that fuel innovations. Trusted by thousands of organizations worldwide, including many of the Fortune 100, Hyland's solutions fundamentally redefine how teams operate and engage with those they serve. For additional information on the Hyland platform and services, please visit [Hyland.com](https://www.hyland.com).

