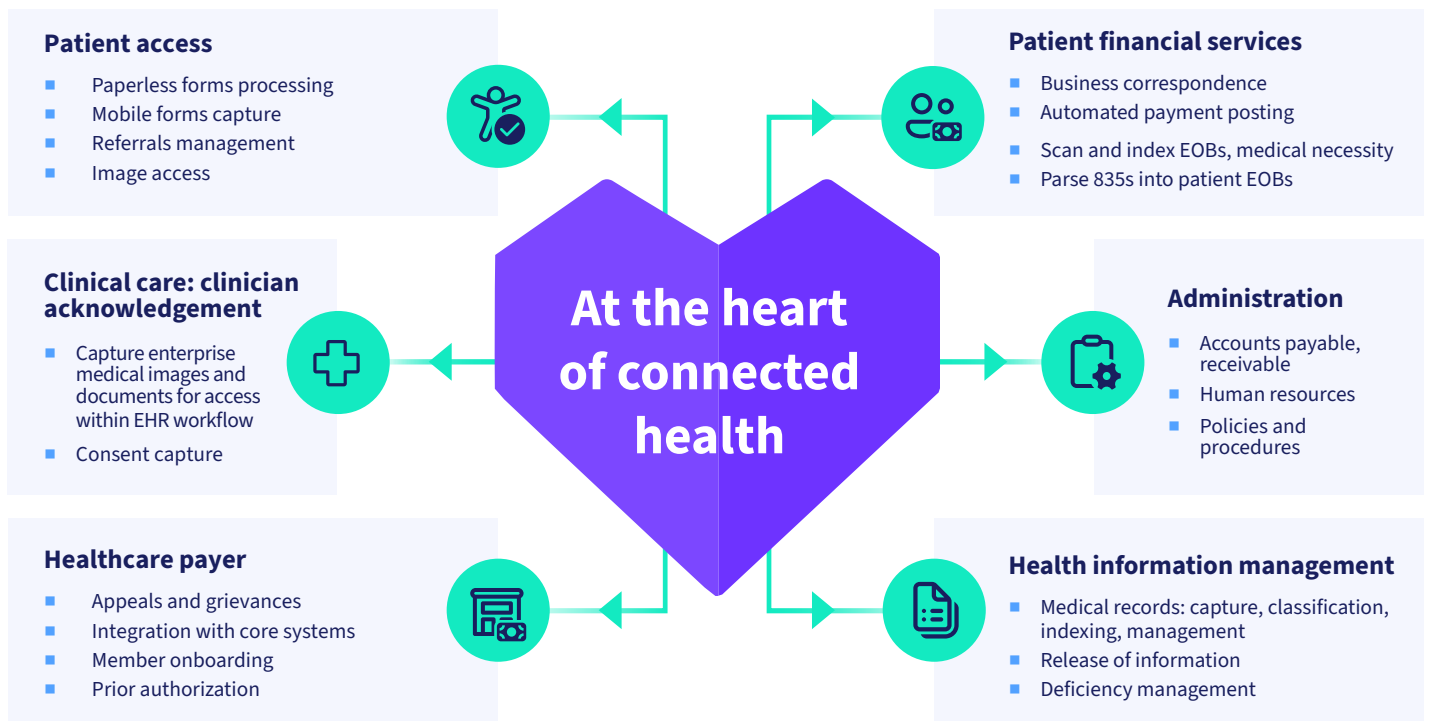# Meet Hyland Healthcare

Up to 75% of unstructured content is stored and managed outside the EHR. What if you could access that content right from within the EHR? With Hyland, you can.

Harness and easily access that missing information to better inform decisions and support improved outcomes. Take it a step further with solutions that connect content and processes to your ERP, HRIS and other enterprise systems for unprecedented efficiency. From the ED to HR, Hyland solutions deliver extraordinary, proven results for healthcare enterprises across the globe.

Patient access
- Paperless forms processing
- Mobile forms capture
- Referrals management
- Image access

Patient financial services
- Business correspondence
- Automated payment posting
- Scan and index EOBs, medical necessity
- Parse 835s into patient EOBs

Clinical care: clinician acknowledgement
- Capture enterprise medical images and documents for access within EHR workflow
- Consent capture

At the heart of connected health

Administration
- Accounts payable, receivable
- Human resources
- Policies and procedures

Healthcare payer
- Appeals and grievances
- Integration with core systems
- Member onboarding
- Prior authorization

Health information management
- Medical records: capture, classification, indexing, management
- Release of information
- Deficiency management

Demonstrated Industry Excellence

IDC
Named a Leader in the **IDC MarketScape: Intelligent Document Processing 2023-2024 Vendor Assessment, IDC # US49988723**

IDC
Named a Major Player in the **IDC MarketScape: U.S. Enterprise Medical Imaging 2022-2023 Vendor Assessment (doc #US48168021, November 2022)**

IDC
Named a Major Player in the **IDC MarketScape: European Enterprise Medical Imaging 2022 Vendor Assessment (doc #EUR148080022, August 2022)**

FORRESTER®
Leader, **The Forrester Wave™: Content Platforms, Q2 2021**

tsia STAR Awards
TSIA STAR award

Digital Health Global 100
Digital Health Global 100

The Hyland Difference

Experience

3,200+
active healthcare customers worldwide, including:

More than **HALF OF HOSPITAL IN THE US**

100%
of the U.S. News Best Hospitals Honor Roll

85%
of the HIMSS EMRAM Stage 7 Achievers

Over **96%**
Hyland customer retention year after year

Expertise

1,000+
dedicated Hyland Healthcare experts

3,000+
Hyland team experts

HYLAND HEALTHCARE ADVISORY COUNCILS
industry leaders help shape Hyland solutions

> 60 billion
Imaging studies migrated by Hyland

> 19 billion
Documents converted to Hyland

Key Integrations

Connect content and images to your core systems, including payer systems. Ongoing collaboration between Hyland and EHR vendors ensures efficient integration within core clinical workflows.

EHR integrations	ERP integrations	Department integrations
▪ Epic	▪ Infor Lawson	▪ Human resources
▪ MEDITECH	▪ Oracle PeopleSoft	▪ Accounting
▪ Netsmart	▪ Workday	▪ Homegrown systems
▪ Sunrise	▪ SAP	▪ CRM
▪ *more*	▪ *more*	▪ Payer

MORE THAN 50% OF EPIC CUSTOMERS
rely on Hyland to integrate unstructured content and images

IHE INTERNATIONAL | Integrating the Healthcare Enterprise

COMMITTED TO INTEROPERABILITY

Committed to the Integrating the Healthcare Enterprise (IHE) initiative

Rigorous annual integrations testing via IHE North American and International Connectathons for FHIR REST APIs, DICOM, and other standards

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Hyland Cloud Experience

7.7 million
users and growing

100 million
logins each month

20+ years
cloud experience

Integrated
Hyland Cloud + Epic Cloud

Secure
NIST 800-53 Validated: SOC 2 and 3 Audited, Cloud Security Alliance registered member

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Certifications

Committed to supporting and advancing standards like DICOM, HL7, IHE

HIMSS DIGITAL HEALTH TECHNOLOGY PARTNER

HYLAND™