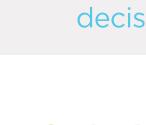
DETERMINED TO GROW

Has your organization rooted itself in an employee- and customer-centric digital transformation strategy that includes the intelligent automation (IA) technology it needs to flourish? IA capabilities contribute to work transformation and contentcentric workflows - two critical elements to the growth of modern enterprises.

All data is sourced from the 2019 IDC eBook, "Drive Business Value with Intelligent Automation," sponsored by Hyland.





decisions for digital transformation (DX) CHARACTERISTICS OF A DD ORGANIZATION:

Digitally determined (DD): Making strategic,

organizational, technology and financial

of organizations surveyed



culture



single enterprise-

of business"

digital platform

are working

towards a single

term capital budget

73%

get DX funding

through a long-



TRANSFORMATION Work transformation (WX): A key component of digital transformation that aims to create an employee experience-focused culture using intelligent automation to drive initiatives

deliver a competitive advantage Some recognition of WX but no enterprise-wide strategy Little or low realization for WX

CURRENT STATE OF ORGANIZATIONS:



Agile, adaptive, learning and

initiatives; lacks an overarching strategy, funding and support

transformational WX initiatives that



Employee engagement 5 Better employee work-life

Senior level support for a panenterprise WX strategy, but it is

internally-focused

BRANCH OUT VITH INTELLIGENT

AUTOMATION

Future workspace: Provides access to content

from any place, enabling secure collaboration.

"Intelligent automation is a key component of

the future workspace," according to IDC's study.

and content-centric workflows at any time,

TECHNOLOGIES INCLUDE: Intelligent capture Workflow automation Artificial intelligence, including machine learning and content analytics

USE OF IA CAPABILITIES IS BLOSSOMING

deployed enterprise-wide

HE FRUITS OF DEPLOYING AUTOMATED

Automated

document generation technology deployed



Intelligent

enterprise capture

deployed and

"used to engineer

efficient, automated

workflows"

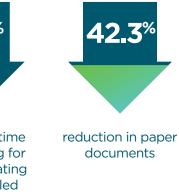
CASE IN POINT:



Technology

workflow design

and orchestration technologies









RPA software in use

or planned for use

"to automate and

optimize content-

centric workflows"

350 hours per

month saved

and purchasing.

workflow technology to automate accounts payable, requisitions

A U.S. state government IT department deployed content



\$140,591

saved annually