

Prior Authorization

Al-powered prior authorization capture, classification and data extraction



Don't let manual document intake processes hold your organization back from timely responses to prior authorization requests. <u>CAQH estimates</u> that the medical industry could save \$494 million annually if prior authorizations were fully electronic. More than ever, organizations require the ability to efficiently and reliably process incoming documents. Without advanced data extraction capabilities, document capture can become a bottleneck for prior authorization automation.

Hyland Intelligent Document Processing provides Al-powered document capture, classification and intelligent data extraction to reliably automate prior authorization, improving efficiency, accuracy and speed of response.



Benefits

- Reduce costs: AI-powered intelligent automation drastically reduces the need for costly manual processing.
- Speed up business processes: Accelerate processing to meet CMS compliance rules and avoid penalty fines.
- Improve data accuracy: Intelligent character recognition, data extraction and validation reduce errors and exceptions.
- Improve security and compliance: Reduce the risk of PHI breach by automating the processing of sensitive and private information.
- Reduce paper usage: Transitioning to digital documents contributes to environmental sustainability.
- Improve member experience: Faster prior authorization processing enables quicker treatment.
- Enhance process visibility and administration: Web-based interface and low-code process designer simplify administration, deployment and expansion.
- Simplify automation building: This highly scalable capture and processing platform can address enterprisewide IDP use cases.
- Leverage the power of AI: Integrated online learning engine allows the platform to continuously improve, increasing efficiency and reducing the need for human intervention.

Hyland Intelligent Document Processing



Multichannel capture



OPTICAL CHARACTER RECOGNITION

Text conversion
using a deeplearning optical
character recognition
engine for hand print
and machine print



SEPARATION

Separation of large packets of multiple documents into individual documents for further processing



CLASSIFICATION

Identification of document types using text and image classifiers with trainable machine learning models



EXTRACTION

Extraction of data within semistructured and unstructured content with trainable machine learning models



VALIDATION

Validation and verification of the extracted content, format and structure of the processed documents



CONTINUOUS ONLINE LEARNING

Automatically analyzes, tests and promotes AI model improvements based on user input



DOCUMENT PROCESSING PLATFORM

Service-oriented, high-volume architecture with web-based BPMN-compliant designer and monitor





Alfresco

Nuxeo OnBase Perceptive Content



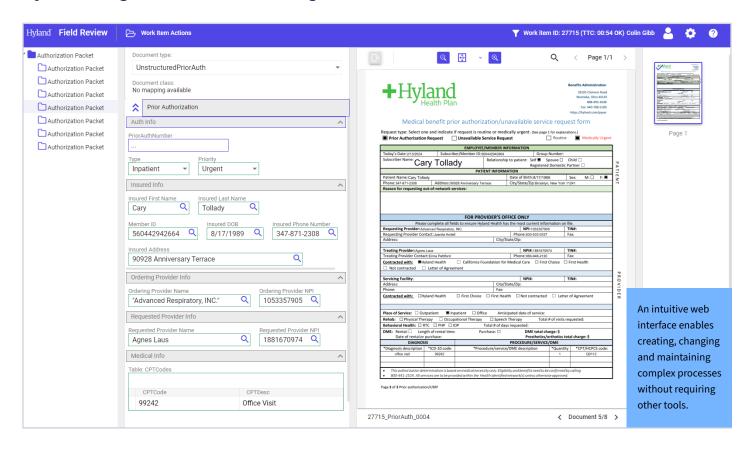
Enterprise applications



RPA



Hyland Intelligent Document Processing



Learn more about <u>Hyland Intelligent Document Processing</u>.

About Hyland

Hyland uniquely empowers organizations with unified access to AI-enabled enterprise content and unstructured data across repositories, unlocking profound insights that fuel innovations – fundamentally redefining how they operate and engage with those they serve. The pioneer of the Content Innovation $Cloud^{TM}$ — a unified content, process and application intelligence platform — Hyland is trusted by thousands of organizations worldwide, including more than half of the Fortune 100.

