

# Intelligent MedRecords

Intelligent MedRecords improves the accuracy, speed, and consistency of critical Health Information Management (HIM) tasks



Provides consistent document type classification



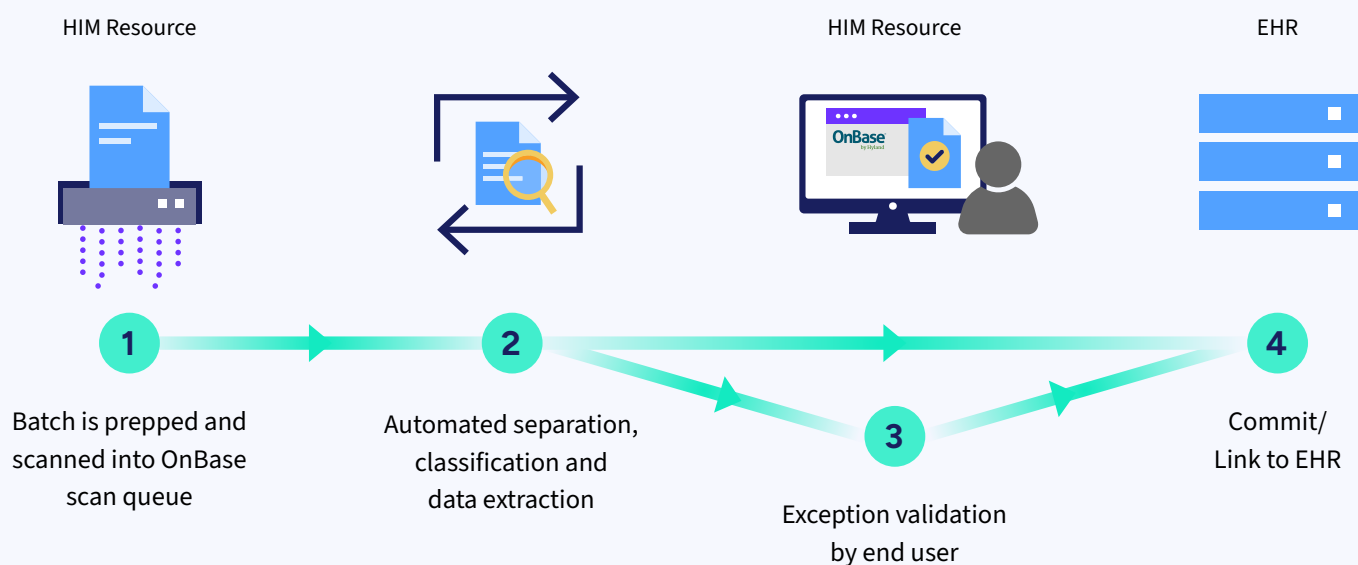
Manages high volumes of diverse formats



Improves accuracy and speed

Intelligent MedRecords leverages AI-driven automated classification to enhance the accuracy, speed, and consistency of essential Health Information Management (HIM) tasks. The solution automatically identifies and assigns unindexed documents to document types, with the option to also read visit numbers and patient identifiers. Exceptions are routed to staff for review and validation of automated classification. The Intelligent MedRecords solution easily manages the high volumes and diverse formats of patient information that originate inside and outside of healthcare organizations.

## Medical records classification business process



Ensure accurate information routes to your EHR quickly while freeing your HIM staff for higher-value work with Intelligent MedRecords.



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## **Provides consistent document type classification**

It doesn't matter how medical record documents enter OnBase — they may be imported by fax, through a sweep or uploaded at a centralized scanning center. Once in the system, Intelligent MedRecords built on the Content Innovation Cloud™ uses generative AI and large language models to rapidly separate documents, classify and assign a document type. If the solution is unable to classify a document, or if it recognizes multiple classifications, it routes the exception for manual review within OnBase. The solution presents all information for verification by HIM staff before exporting documents to the EHR.

## **Manages high volumes of diverse document formats**

The HIM department is responsible for maintaining a healthcare organization's legal medical record. Consistent document type classification ensures the information that routes to the EHR is correct and assigned to the right patient — whether it's a patient's EKG, a provider's progress notes or a surgical consent form.

## **Improves accuracy and speed**

More than 75 percent of patient information is trapped in unstructured documents. Managing this information accurately is critical to the HIM department's ability to maintain legal medical records. Being able to do so quickly, however, offers organizations a competitive advantage. All the data that is scanned, classified and indexed by the Hyland solution is immediately available to support needs across the enterprise for patient care, research, legal, etc., and there's a complete audit trail to aid compliance with patient privacy and security. Large language model powered classification, separation and extraction with intelligent field suggestions improve processing efficiency and reduce the need for human intervention.

Today's healthcare organizations face increased competition in the marketplace. By automating classification tasks, Intelligent MedRecords gives organizations an edge over those still relying on slow, inefficient and error-prone manual classification processes. Accurate information routes to the EHR faster, and the HIM staff has more time for higher-value work.

 **[Learn more about Hyland's healthcare solutions.](#)**

## **About Hyland**

Hyland uniquely empowers organizations with unified access to AI-enabled enterprise content and unstructured data across repositories, unlocking profound insights that fuel innovations — fundamentally redefining how they operate and engage with those they serve. The pioneer of the Content Innovation Cloud™ — a unified content, process and application intelligence platform — Hyland is trusted by thousands of organizations worldwide, including more than half of the Fortune 100.

