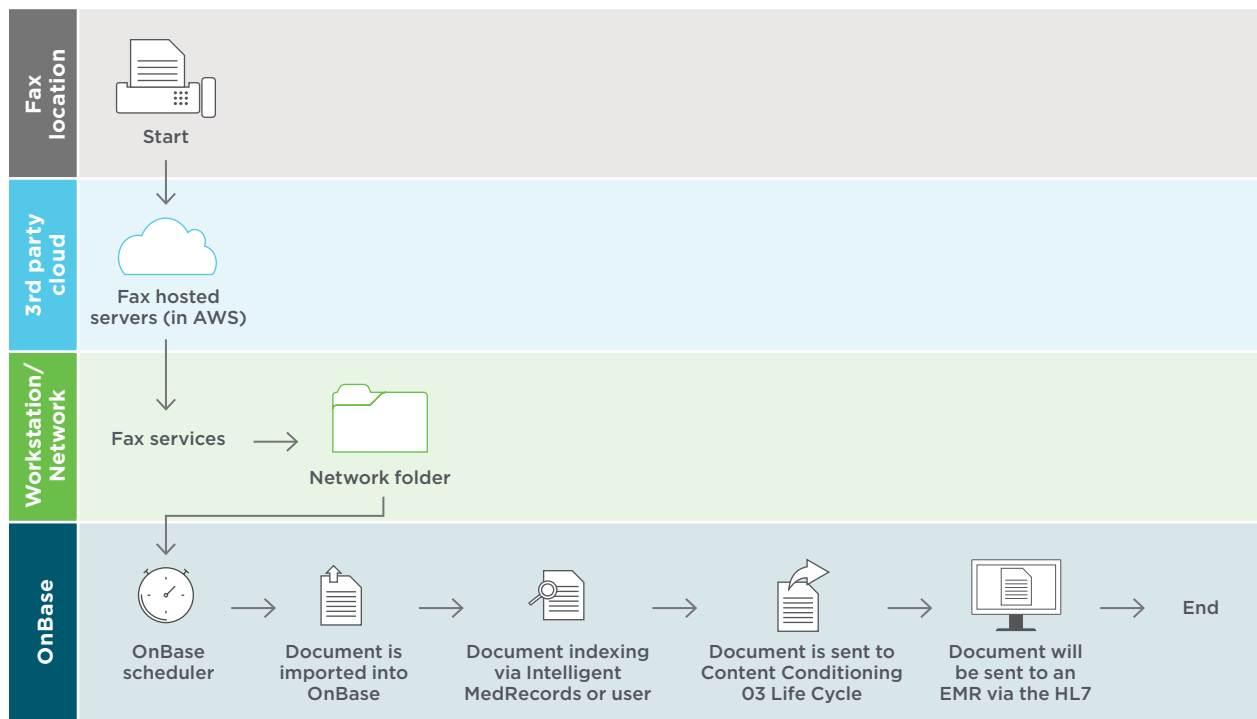# HYLAND INTEGRATION FOR ETHERFAX

There have been many changes in technology since the fax machine was introduced in 1964. Given the high costs for on-site hardware, software, telephone lines, long distance charges, paper, toner, printers, rack space — and the labor to maintain these machines — it's a good time to consider an alternative.

Hyland integration for etherFAX deploys virtual telephony to securely transmit protected health information and deliver high-resolution, color documents directly to OnBase with end-to-end encryption and ultra-fast transmission speeds. Upon delivery, patient records can be automatically classified by document type through Intelligent MedRecords or indexed by HIM staff within OnBase. Then these patient records may be accessed by clinicians so they can make informed decisions within EMR workflow using Hyland Clinician Window, OnBase Patient Window or the Healthcare Web viewer.

HYLAND INTEGRATION WITH ETHERFAX (FOR HEALTHCARE)

Fax location
Start

3rd party cloud
Fax hosted servers (in AWS)

Workstation/ Network
Fax services → Network folder

OnBase
OnBase scheduler → Document is imported into OnBase → Document indexing via Intelligent MedRecords or user → Document is sent to Content Conditioning 03 Life Cycle → Document will be sent to an EMR via the HL7 → End

Hyland™

Hyland integration for etherFAX deploys virtual telephony to securely transmit protected health information and deliver high-resolution, color documents directly to OnBase with end-to-end encryption and ultra-fast transmission speeds.

BENEFITS

Reduce total costs of ownership

Hyland integration for etherFAX delivers a more reliable enterprise solution while reducing total costs. It changes costs from a capital expenditure to an operating expense with only a small transaction fee that is based on volume.

Improve security and regulatory compliance

etherFAX and OnBase provide a complete electronic audit trail. As a patented Infrastructure-as-a-Service solution, etherFAX SEN (secure Exchange Network) leverages a hybrid-cloud technology operating in a HIPAA and SOC 2® compliant environment that is both HITRUST CSF® and PCI DSS certified. Data is encrypted in transit and in storage to ensure protected health information is secure and at less risk of data breach.

Provide for high availability and speed business processes

A typical 50-page document sent via traditional fax typically takes 30 minutes to send, but etherFAX SEN can deliver the same document in as little as five seconds. In addition to the time savings, etherFAX offers high availability and built-in disaster recovery and failover.

The etherFAX solution also speeds support by alerting for any of the following conditions:
- Faxes remain in inbox longer than 15 minutes
- Service connection has lapsed for longer than 15 minutes
- Device connection has lapsed for longer than 15 minutes

For more information, please contact **Tim.Gillis@Hyland.com**

Hyland™