

# ONBASE ACCELERATORS FOR DUCK CREEK POLICY AND BILLING



**Flexible solution that fits your situation**



**Better, faster decisions**



**Improved new business handling and accelerated cycle times**



**Dedicated support maximizes Duck Creek investment**

## Streamline underwriting and new business processing

The OnBase Accelerators for Duck Creek Policy and Billing provides insurers with a complete view of their information so they can make better decisions, accelerate processes and deliver a better experience to the customer.

Validated by Duck Creek as a certified Anywhere Managed Integration (AMI), the OnBase Accelerators for Duck Creek Policy and Billing can reduce the time of deployment by more than 50 percent and reduce the risk of upgrading both OnBase and Duck Creek.

OnBase is Hyland's enterprise information platform, combining integrated document capture, enterprise content management (ECM), case management, business process management (BPM), customer communications management and secure file sharing. OnBase extends and complements the value of the Duck Creek OnDemand platform.

### ONBASE ACCELERATORS FOR DUCK CREEK POLICY AND BILLING: PRE-BUILT INTEGRATION CODE AND CONFIGURATIONS

With the OnBase Accelerators for Duck Creek Policy and Billing, insurers no longer need to consider the challenge of a custom-built integration between the policy and billing solutions and OnBase content services. This well-tested, pre-built integration, certified by Duck Creek, slashes the time, costs and risks associated with a traditional integration.

True point-and-click configuration minimizes the need for custom coding, accelerating your time-to-market for new products or services, decreasing capture and document management implementation time, and cutting costs by 50 percent or more. It also improves overall project team performance.

More than software alone, OnBase Solution Accelerators represent a package of Duck Creek-tested and approved software capabilities, Hyland professional services and ongoing customer support. It features pre-configured solutions that address common use cases in new business and underwriting, derived from real-world implementations. You can use these configurable component capabilities as-is for a solution to a particular problem, or extend as needed for a customized solution. Duck Creek has reviewed the OnBase Policy and Billing Accelerators to assure adherence to software design principles and quality criteria, and both Hyland and Duck Creek fully tested the solutions to confirm they effectively integrate with each OnBase and Duck Creek release.

### SOLUTIONS THAT FIT YOUR SITUATION

Much like Duck Creek Anywhere, the OnBase Accelerators for Duck Creek Policy and Billing are designed to provide you with the flexibility you need to leverage the integration through your preferred solution methodology.

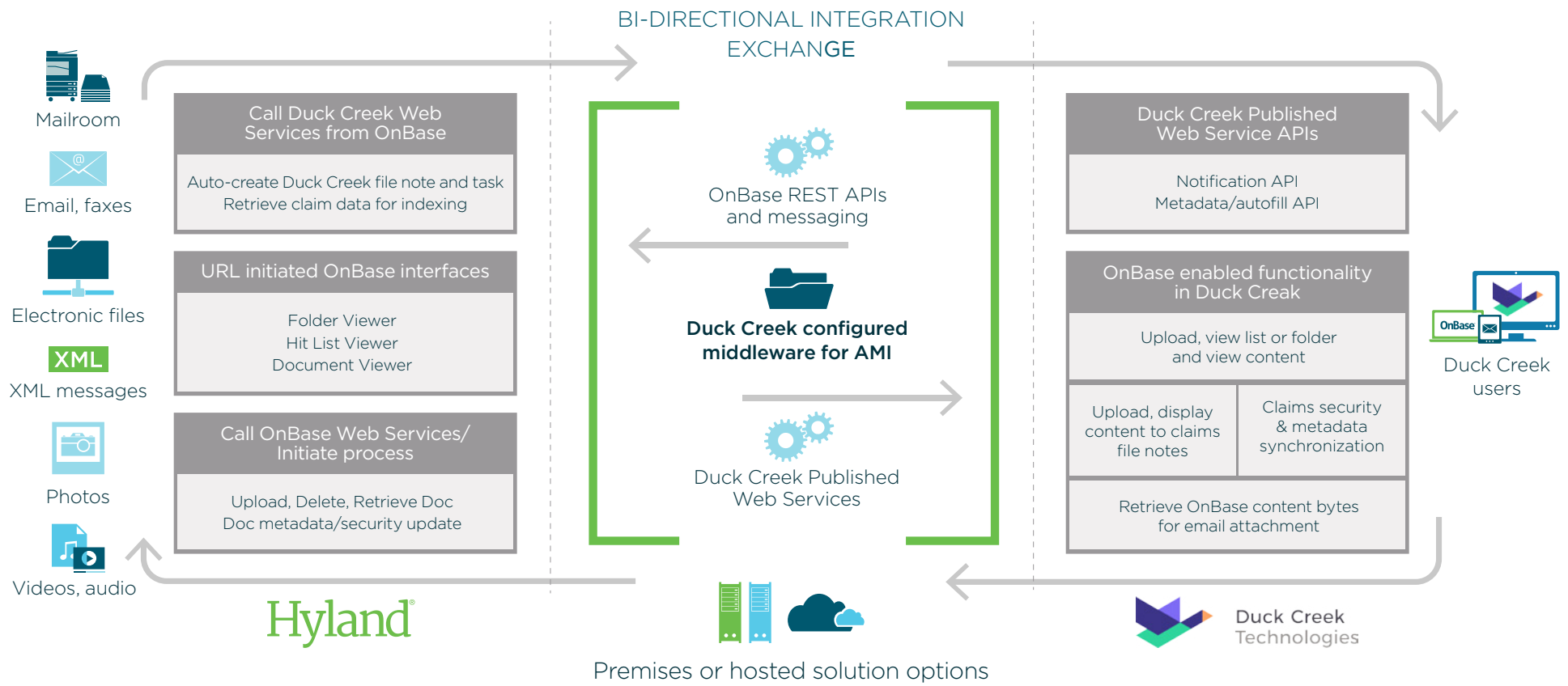
That means the OnBase Accelerator solution is available whether you work within or outside of Duck Creek's Anywhere Managed Integration offering. It also means you can host the solution within the Hyland Cloud or inside Duck Creek OnDemand.



Hyland

“ OnBase and Duck Creek systems were running a live production environment within 17 months. As a result, Coverys improved business operations cycle times and system usability providing them a complete view of information by eliminating siloed, legacy systems.”

**Eric Crockett**, Vice President of IT, Coverys





### **POLICIES DELIVERED SOONER**

Profitable underwriting is a science even for the simplest product lines. However, increased risk is assumed with those that are complex and require intellect and experience to make the best determination. With the OnBase Accelerator for Duck Creek Policy, insurers benefit from an improved underwriting process by managing the information aspect of the risk, ensuring that all required information is available and accessible to make the best decisions possible.

All content surrounding a specific policy is organized in a tabbed folder interface with supporting documents just a click away. Users instantly access those documents directly from Duck Creek, improving decision making and eliminating the need to search through multiple applications, file shares and paper records.

### **TRANSFORM TEDIOUS BILLING PROCESSES**

Today's customers demand clarity, quickness, and accuracy in their billing interactions. Transform tedious accounting processes to handle customer billing inquiries, requests for duplicate invoices, escheat processing, collection documentation and more with the OnBase Accelerator for Duck Creek Billing. Streamline and automate these repetitive tasks by providing the ability to generate needed supporting documentation, packages and reconciliations directly from the Duck Creek interface.

Learn more at [Hyland.com/Insurance](https://www.hyland.com/insurance)

**Hyland**<sup>®</sup>