GOVERNMENT | SOLUTION OVERVIEW

CITYWORKS PLL

- Manages plan sets and other documentation seamlessly
- ✓ Securely shares content across the enterprise, even with mobile users
- ✓ Removes paper from the approval process

Connect Cityworks
Permitting and Hyland
Electronic Plan Review

The integration between Cityworks® and OnBase gives Cityworks users instant access to the plan sets, reports and documentation they need from one central repository. With OnBase, your permitting, licensing and land use (PLL) management processes in Cityworks are seamlessly tied to electronic plan review, making community development more efficient.

Extending your Cityworks PLL solution with Hyland Electronic Plan Review means simpler, paperless management of plan sets, markups, site photos, as-builts and everything in between.





The OnBase integration lets agencies keep pace with the latest improvements supporting Cityworks and GIS — without the complication and cost of custom coding.

CONNECTS YOUR PLL TASKS TO A CENTRAL CONTENT REPOSITORY

With Cityworks PLL and OnBase, agencies track permits, planning and development, business and regulatory licenses, and code enforcement from one map-enabled interface. When a permit is issued, there's no guessing about where the supporting plans and documentation exist, or whether they are accurate and up-to-date.

Better project management and reviews happen when all the right content can be accessed from one place. Finding engineering studies, photos, plans and other relevant data on a project no longer requires hours of searching through paper files in multiple locations. And, archiving permits, licenses and other documents makes that information available throughout the organization, providing consistent information to involved parties, improving project transparency and creating a historical archive that can be accessed by first responders or future planners.

BI-DIRECTIONAL DATA EXCHANGE ELIMINATES DUPLICATIVE DATA ENTRY, OFFERS SEAMLESS CUSTOMER SERVICE

You know that permitting happens before your staff review plans. Cityworks and OnBase use bi-directional data exchange starting with the automated creation of plan review projects from the Cityworks Portal, leveraging Cityworks permitting data to create that project. This eliminates the need to re-enter data collected during the permit application process and allows OnBase to take over and manage an automated, collaborative review process. OnBase manages a transparent plan review effort while providing status updates back to the Cityworks Portal for convenient communication to submitters.

MAKES YOUR DATA GIS AND MOBILE READY

Like Cityworks, OnBase connects to EsriGIS, giving users document access right from the maps they use every day. Whether at their desks or in the field, users respond when they receive notifications for tasks that require their attention. All the data they need is at their fingertips in an interface they're comfortable with, enabling them to start work immediately.

The OnBase integration lets agencies keep pace with the latest improvements supporting Cityworks and GIS — without the complication and cost of custom coding. With OnBase and Cityworks PLL, it's simpler to serve the demands of the business community by seamlessly managing permits, licensing and plan review from anywhere, from beginning to end.

Learn more at Hyland.com/Government

