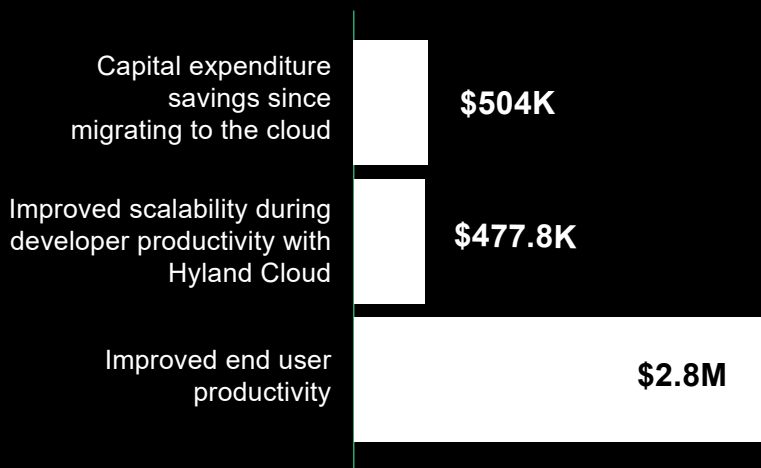


# The Total Economic Impact™ Of Content Services In The Hyland Cloud

Through six customer interviews and data aggregation, Forrester concluded that Content Services in the Hyland Cloud has the following three-year financial impact.

## SUMMARY OF BENEFITS

Three-year risk-adjusted



“By switching to the [Hyland] Cloud, Hyland is maintaining the cost to keep our legacy servers current, to keep them active, and to support that redundant copy of those servers. Our estimated savings totaled about half a million dollars.”

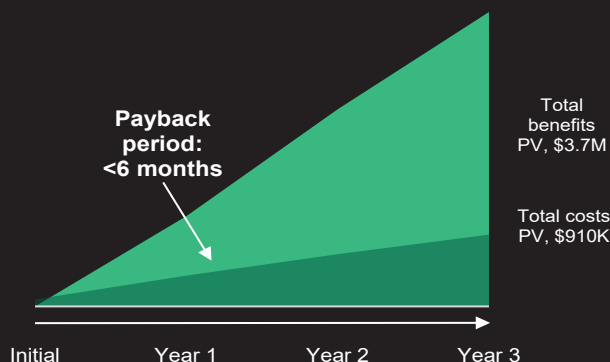
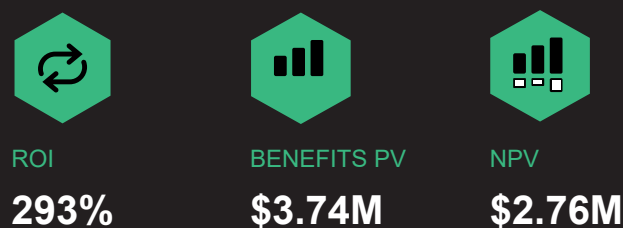
*Director of operations and process improvement, financial services*



## CONTENT SERVICES IN THE HYLAND CLOUD BY THE NUMBERS

- 45,000 hours of productivity among FTEs
- 75% reduction in time spent developing content services solutions using low-code tools
- 50% reduction in time processing document information

## FINANCIAL SUMMARY



Read the full study

This document is an abridged version of a case study commissioned by Hyland titled: The Total Economic Impact Of Content Services In The Hyland Cloud, November 2020.

© 2020 Forrester Research, Inc. All rights reserved. Forrester is a registered trademark of Forrester Research, Inc.

Commissioned By

