

PRODUCT SUMMARY

HYLAND EXPERIENCE CAPTURE

As information continues to drive business operations, many organizations are receiving increasing volumes of documents from disparate sources and locations. While this barrage of information may enter at high velocity, it encounters several speed bumps as it moves through the capture process.

Manual scanning and “stare-and-compare” verification is prone to human error, and relying on staff to tediously review documents creates a bottleneck at the very start of your workflow, slowing down subsequent processes.

Hyland Experience Capture (HxC) is an intelligent, web-based scanning, classification and extraction tool that is delivered via a modern SaaS platform. The simple, fast and intuitive software combines Optical Character Recognition (OCR) and machine learning to accelerate capture as early as possible, optimizing downstream processes from the start.

ACCELERATE BUSINESS PROCESSES FROM THE MOMENT DOCUMENTS ARE RECEIVED

With HxC, you can capture documents as they are received from distributed sites, eliminating the extra step of sending documents to a central location for ingestion. The web-based scanning, classification and extraction capabilities ensure that information is ready and verified before it is sent downstream for storage or additional processing.

HxC leverages both OCR and Hyland’s new Automated Learning Engine (ALE) to assist users with document classification and data extraction. Over time, the ALE improves accuracy and speeds the verification process, ultimately reducing manual touchpoints and time-consuming data errors throughout the entire capture process.

As a result, you save time and accelerate downstream processes with accurately indexed documents and metadata that are ready for processing.

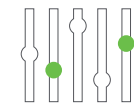


When information is everywhere, capture it anywhere



Accelerate business processes

Scan documents wherever they are received for immediate classification and data extraction to speed processing from the start.



Address diverse capture needs

Scale capture capabilities across multiple locations and users as needed, regardless of document volume or staff size.



Limit the burden on IT

Easily install capture capabilities to any desktop and minimize maintenance with SaaS-delivered enhancements and upgrades.

ADDRESS DIVERSE CAPTURE NEEDS ACROSS USERS, PROCESSES AND LOCATIONS

HxC has the flexibility to support varying capture needs, from one-off scanning to large batches. Made to work with the hardware you've already invested in, the solution can ingest documents via image file import or leverage your manufacturer's TWAIN scanner driver to take full advantage of your scanner's capabilities.

The intuitive and responsive HxC interface enables users to classify documents and verify data without advanced technical skills and training. And, the ability to export captured content into any downstream system (with the option to configure existing OnBase installations to automatically ingest final batches) extends the value of your existing core business systems.

Regardless of the nature of your work environment — whether on-premise or remote — or how many users need access to the tool, HxC provides a single solution that supports your needs and promotes a more collaborative capture process.

LIMIT THE BURDEN ON IT RESOURCES AND INFRASTRUCTURE

HxC is a cloud-native application, making it is easy to install, maintain and upgrade with fewer technical resources and staff. Deployment is as simple as downloading the tool to a desktop host wherever it is needed, and enhancements are immediately made available to ensure users are always leveraging the most recent version of the software.

With a near-zero footprint and no servers to set up and maintain, you can confidently deploy HxC with minimal strain on your IT infrastructure, resources and staff.

BUILT ON HYLAND'S MODERN PLATFORM FOR CONTINUED INNOVATION

HxC is the first SaaS application built on the Hyland Experience Platform (HxP), Hyland's next-generation cloud platform featuring best-of-breed content services capabilities. HxP provides feature-rich cloud applications with intuitive, responsive user interfaces designed to meet your customer experience needs today, while growing with you into the future.

Document capture with HxC

Scanning and QA review

- Scan documents via image file import or TWAIN scanners.
- Assign document classes prior to scanning for faster, more accurate indexing.
- Easily split, merge, add or delete pages from a single screen during QA review.

Verification

- Leverage OCR to quickly extract header-level data from documents.
- Improve classification and extraction accuracy with machine learning from Hyland's Automated Learning Engine.
- Easily classify documents and index data using simple keystrokes and mouse functions within HxC's intuitive, single-screen interface.

Document export

- Export documents as text-searchable PDF files and metadata as standard XML files to easily import into any core business application.
- Automatically ingest HxC-verified documents and data into your existing OnBase system (Foundation EP4 and later).

Deployment

- Cloud-native configuration and desktop installation supports distributed on-site scanning (e.g. retail locations) or remote work scenarios.
- Install HxC based on your capture need — not the number of users — to distribute work regardless of the size of your staff.
- Near-zero footprint limits strain and impact on your IT infrastructure and resources.
- Provides a consistent stream of upgrades and enhancements to end users.

Learn more at [Hyland.com](https://www.hyland.com)

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