

# PATIENT PORTAL LINK

- ✓ Accelerates patient registration and pre-registration
- ✓ Reduces registrar's workload
- ✓ Enhances patient convenience
- ✓ Gives patients and caregivers more review time
- ✓ Ensures documents are attached to appropriate patients
- ✓ Fosters patient portal adoption

Simplify the healthcare experience by empowering patients to complete forms and upload clinical information electronically

One of the biggest complaints patients have about the healthcare experience is the seemingly endless pile of forms they need to complete to detail their medical histories. Traditionally, any visit to a new provider begins with the dreaded clipboard. Not only is this process time consuming, but many patients find it difficult to remember all the requested information on the day of their appointments.

Some providers try to ease this burden by mailing paperwork to the patient ahead of time to complete at home and bring in on the day of the appointment. However, patients often leave this information behind or have additional health-related documentation they wish to share with their new provider (e.g. lab reports, dermatological or wound photos). Gathering and transporting this information to an appointment can often be a challenge.

Hyland's Patient Portal Link offers a better option. As part of our OnBase clinical content services platform, Patient Portal Link works with your patient portal or a Personal Health Record (PHR) solution to allow patients to complete forms and upload additional health information electronically, from the comfort of their own homes. No more forms to complete on-site. No more clinical documents or photos to hand carry to the appointment.

## GIVE PATIENTS THE POWER TO UPLOAD FORMS AND IMAGES DIRECTLY TO YOUR EMR

Patient Portal Link is fully enabled with Epic MyChart today, and integrations with more EMR solutions are coming soon. With Patient Portal Link, a patient can simply click on a button within their MyChart record to launch into the OnBase patient portal. From this screen, users can complete, sign and review forms; upload additional documents or images; and view previously uploaded documents.

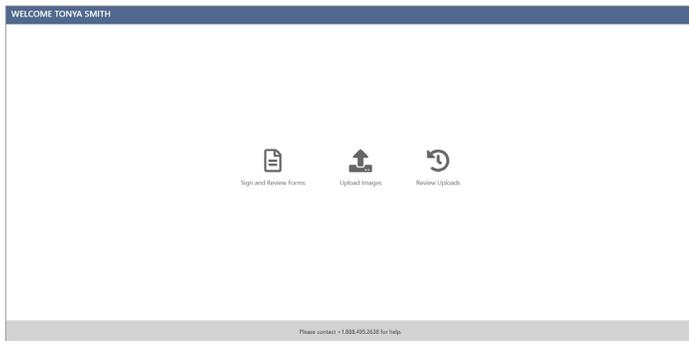
This integration not only provides patients with added convenience, it ensures a more complete and secure medical record. All uploaded documents and images are indexed and reviewed by a HIM professional prior to being linked to Epic to verify proper integration with the EMR. Once complete, the clinician has access to all uploaded patient information from within Epic and does not need to handle separate paper documents.

The Hyland logo is displayed in white text on a green-to-blue gradient square background.

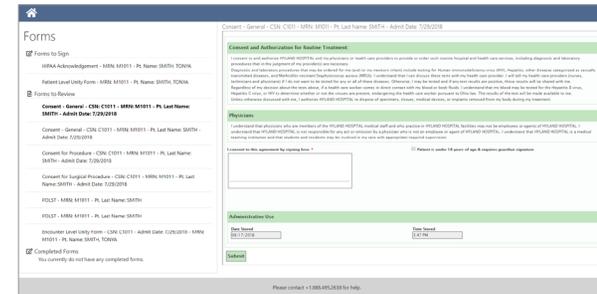
## PATIENT PORTAL LINK

1. Patient logs into MyChart

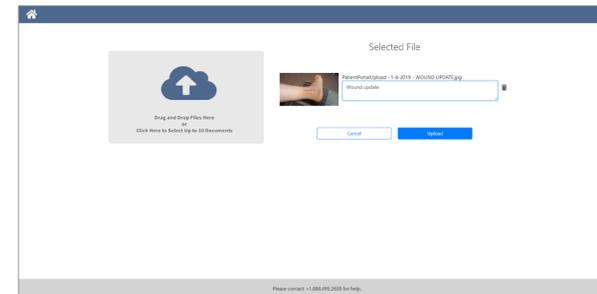
2. Patient can elect to sign and review forms, upload images or review uploads



### a. Form signing and review



### b. Image uploads



### c. Upload review



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