

CONTENT CONNECT

✓ Guarantees information delivery/receipt to speed claims processing

✓ Reduces costs and days outstanding

✓ Increases accuracy and transparency

Reduce days outstanding through improved communication and faster processes

Sharing medical documentation by fax, mail, overnight delivery, courier services or even web portals is expensive. But more than that, these methods are slow, offer little-to-no room for collaboration and don't guarantee information arrives securely, and as intended. The processing delays that result create a number of other challenges, from higher numbers of days outstanding and appealing claims that failed to execute within mandated timeframes, to inaccurate payments and a less-than-ideal approach to coordination of care.

Content Connect securely exchanges information electronically, guarantees delivery and facilitates collaboration to help providers reduce costs and collection delays through increased transparency and more accurate, faster processes.

GUARANTEES INFORMATION DELIVERY/RECEIPT TO SPEED CLAIMS PROCESSING

Unlike current document sharing models, Content Connect guarantees information delivery and receipt. Utilizing your existing secure infrastructure and services, this workflow and business process management (BPM)

solution electronically routes the right information to the right person at the right time, even notifying payer staff of exceptions. The secure, information exchange occurs at the speed of the internet, allowing providers to share data and documents in seconds, not days. It also eliminates lost or misplaced information, redirecting staff from re-sending materials to focusing on higher-value tasks.

REDUCES COSTS AND NUMBER OF BILLING DAYS

Expediting the exchange of medical documentation speeds claims payment processes. Faster processing lends itself to faster resolution, resulting in quicker collection and directly contributing to improved collections. With Content Connect, providers also eliminate the high costs of communicating through fax, postal mail, couriers, overnight delivery and web portals, instead splitting a per-transaction fee evenly between sender and receiver. Additionally, Content Connect is available as a Software-as-a-Service (SaaS) offering and requires no capital investment.



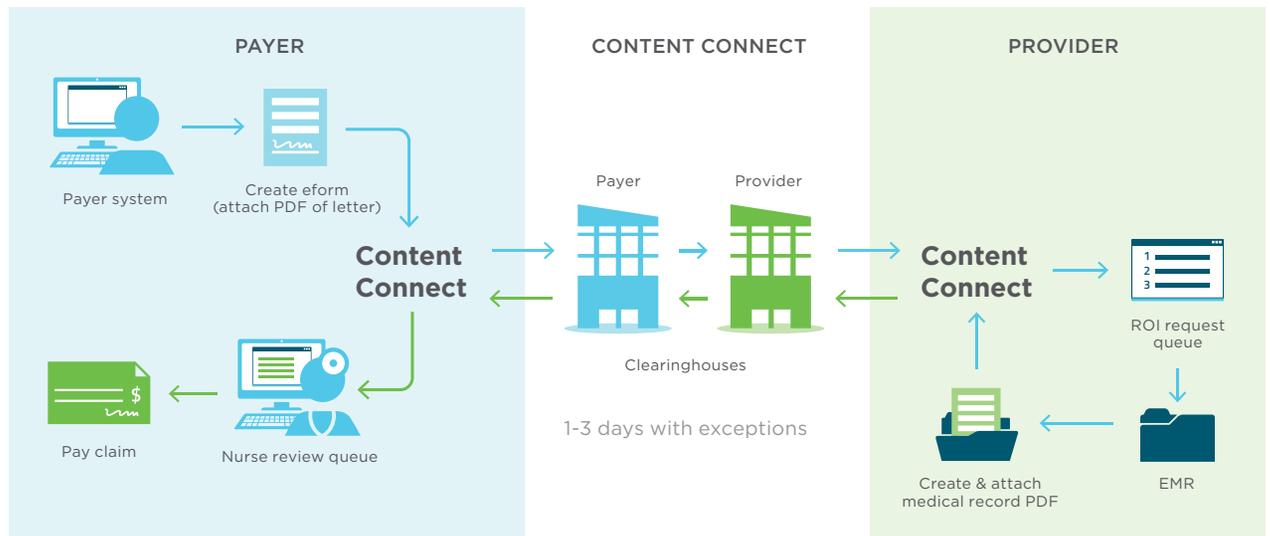
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Content Connect improves processes to keep days outstanding to a minimum.

INCREASES ACCURACY AND TRANSPARENCY

By ensuring authorized users have immediate access to accurate, up-to-date data and documents Content Connect facilitates improved communication with stakeholders. The solution's unprecedented collaboration tools allow authorized users across organizations to add dated, time-stamped notes and comments - all visible through near real-time status updates and a full audit trail for process transparency. Providers ensure payers have the information they need to make more informed payment decisions, faster.

Greater transparency, improved coordination of care, faster and more accurate payments as well as fewer appeals for time-based exceptions not only create a better overall claims payment experience, it keeps days outstanding to a minimum..



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