

# Empower field personnel with OnBase Mobile Solution for Windows 7

Extending OnBase to Windows 7-enabled mobile devices, including PCs or tablet PCs, enables personnel in the field to interact with critical information anywhere, anytime, regardless of a network connection. From a laptop or tablet, mobile staff such as field adjusters, loss control specialists and producers in enrollment instantly access forms and documents to make business decisions while in the field. Using their mobile devices, staff capture claims evidence, such as photographs, videos, voice recordings, diagrams, even signatures, while onsite. When the device is reconnected to the network, these materials seamlessly upload into OnBase, where they're easily accessed from within an insurer's core business applications.

## The Payoff

- Allows documents, forms and data to be downloaded to any Windows 7-enabled device for instant, anywhere, anytime access to critical business information
- Saves time and money by utilizing mobile devices' network access rather than additional technology (like air cards) when away from the office
- Integrates with an insurer's core business applications for information sharing across platforms



# CAPTURE & ACCESS INFORMATION ANYWHERE ANYTIME

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## **Upload enrollment information to eliminate duplicate data entry**

Rather than referring to a paper form to key-in applicant data into a policy administration system once they're back at the office, producers can upload the completed applications into OnBase from their mobile device. Even electronic signatures can be captured and applied to the application directly from a tablet PC.

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## **Expedite claims for better customer service**

With the OnBase Mobile Solution for Windows 7, claims adjustors in the field access claim files, including loss notices, and capture onsite photos, testimonials, videos or recordings. All are seamlessly uploaded to the claims record once the device is connected to the network. OnBase automatically routes documents and supporting data to the appropriate claims adjuster and the insurer's claims application.

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## **Complete loss control forms in the field**

Using their mobile device, field adjustors complete loss survey forms and capture information about a structure, including diagrams, pictures or CAD documents. Plot exits, and map evacuation plans all while in the field. Staff access the information while onsite at the applicant's location from their mobile device.

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## **Increased efficiency in the field yields more business**

OnBase Mobile Solutions for Windows 7 gives insurance personnel an advantage in the field. Now, when an employee leaves the office to visit an accident site, evaluate a policyholder's commercial property or enroll a new customer, business decisions don't have to wait until they return. With faster processes and access to accurate information, field staff are more effective, keeping claims costs down and customer service levels high.

For more information about Hyland Software's solutions for the insurance industry, please visit [Hyland.com/Insurance](http://Hyland.com/Insurance)

**OnBase**<sup>®</sup>  
a Hyland Software solution