

OnBase Checklists for Process Control

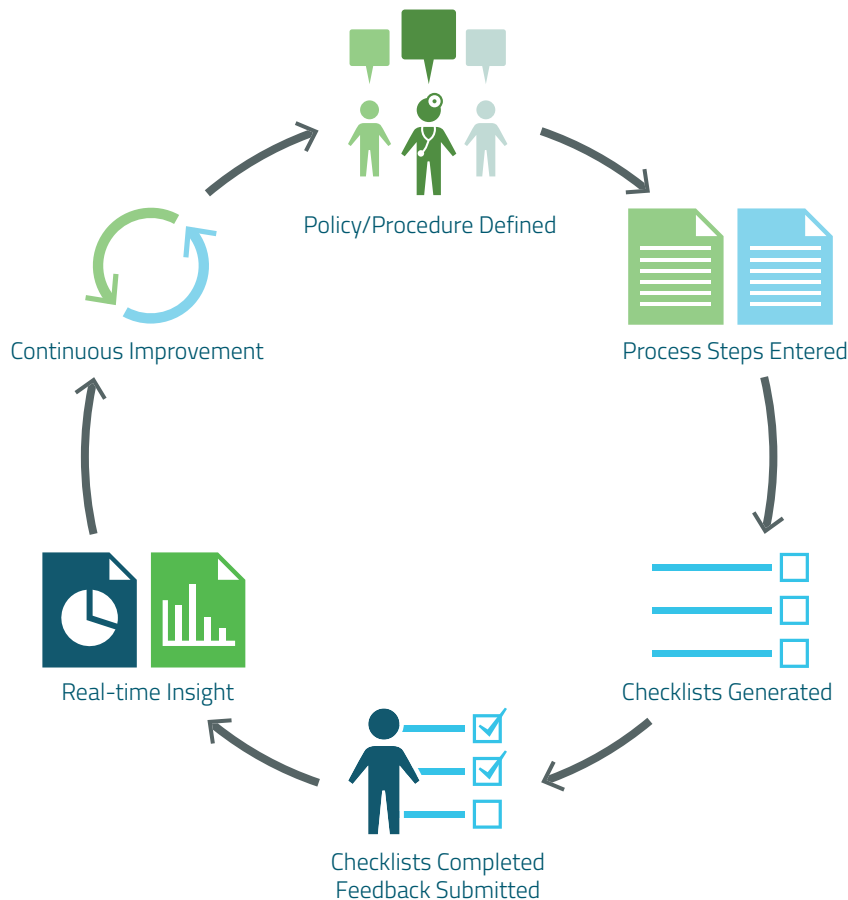
Improve the health of your key processes with OnBase Checklists


Improves process quality and consistency while supporting regulatory requirements

Increases visibility into process performance with real-time business intelligence

Drives process improvement by collecting timely user feedback

OnBase Checklists for Process Control facilitates effective process completion – reducing costly mistakes in operations to support patient care, outcomes and regulatory compliance. From patient safety initiatives to lab maintenance to billing, users access critical policies and procedures in a dynamic checklist format – enabling them to view a policy’s purpose and the steps required to fulfill it. At the same time, OnBase collects user feedback and provides stakeholders with real-time insight into process status, issues and areas for improvement. Scalable and flexible, OnBase Checklists allows healthcare organizations to audit the status of work while ensuring complete visibility into every process. And because the solution is rapidly deployed, organizations begin realizing the benefits of OnBase almost immediately.





“It is more important than ever for healthcare organizations to implement process control systems to manage the increasing complexity.”

–Simeon A. Schwartz, M.D. Chairman & CEO, WESTMED Practice Partners

Complete processes effectively using dynamic checklists

OnBase Checklists outlines steps users must follow to complete essential processes, such as medical equipment testing, patient registration and lab material handling. Staff access checklists from an intuitive user interface, with minimal training required. Additionally, with the option to work on a mobile device, homecare and other patient-facing personnel can track process completion at the point of care. OnBase generates checklists from an organization’s current best practices and automatically assigns and delivers them to the right person at the right time. This ensures that users complete the steps driving these processes consistently and in a timely manner while supporting facility guidelines and industry regulations.

Improve quality and support ACO objectives

In addition to increasing process efficiency, the OnBase Checklists solution supports Accountable Care Organization (ACO) objectives, improving service quality while reducing costs. By providing the appropriate checklists to healthcare workers, the solution helps ensure that every patient receives the correct care; that personnel complete all follow-up steps; and that workers collect, track and share important information. OnBase also provides the data needed to quickly analyze the effectiveness of services provided, allowing ACO organizations to design and implement critical quality improvements.

Increase visibility with business intelligence

OnBase Checklists provides managers with increased visibility into process performance, allowing them to make better, faster decisions based on data rather than guesswork. Detailed dashboards offer comprehensive views into the status of processes, such as those surrounding surgical safety procedures, the operation of hospital information systems and billing cycles. For example, in the event of an issue in the billing department, users view the current status of a specific insurance claim process, facilitating intelligent correspondence with the insurance company and faster reimbursement.

Facilitate timely feedback and support process improvement

While working through processes, users flag problematic checklists or tasks, allowing managers to easily identify deficiencies and take proactive measures when necessary. Additionally, throughout checklist completion, OnBase gathers user feedback and delivers it to key stakeholders, who can leverage the input to foster continuous process improvement across the organization.

When it comes to your crucial healthcare processes, don’t miss a single step – with OnBase Checklists for Process Control.

Learn more at OnBase.com/Checklists »